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**SYMPHONY**



# 3Q2025 Analyst Meeting

27<sup>th</sup> November 2025





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# AGENDA

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## EXECUTIVE HIGHLIGHT 9M/2025



### REVENUE

**+2.1 % YoY**

9M/2025 Total revenue grew YoY driven by higher revenue from domestic connectivity in enterprise segment, but set-off lower revenue from global business segment



### NET PROFIT

**-23.6% YoY**

**Net Profit declined** due to lower revenue from global business segment (compared to last year) coupled with **higher operating costs & FX loss**

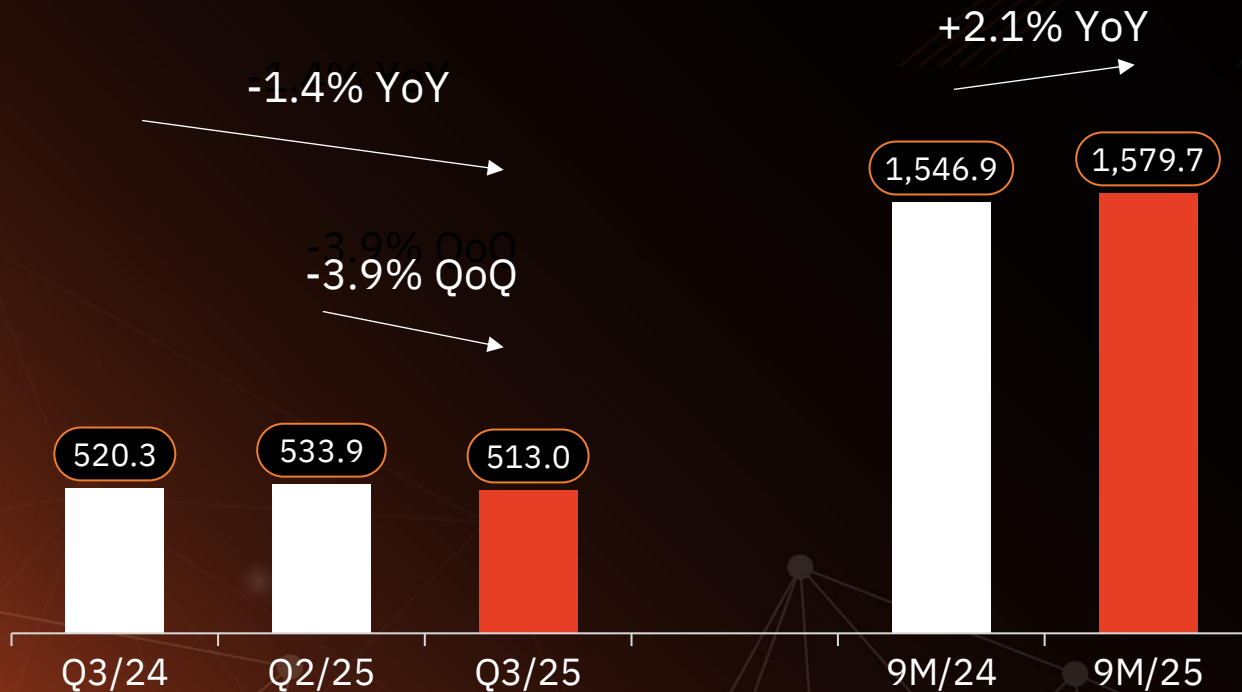


### CONTINUED GROWTH

**SET for a REBOUND**

2025 performance expected to be **marginal growth**, considering both external factors from economic, political change, US tariff and TH-Cam crisis, but positive impact expected from demand by global Hyperscalers and DC operators investing in TH

# TOTAL REVENUE



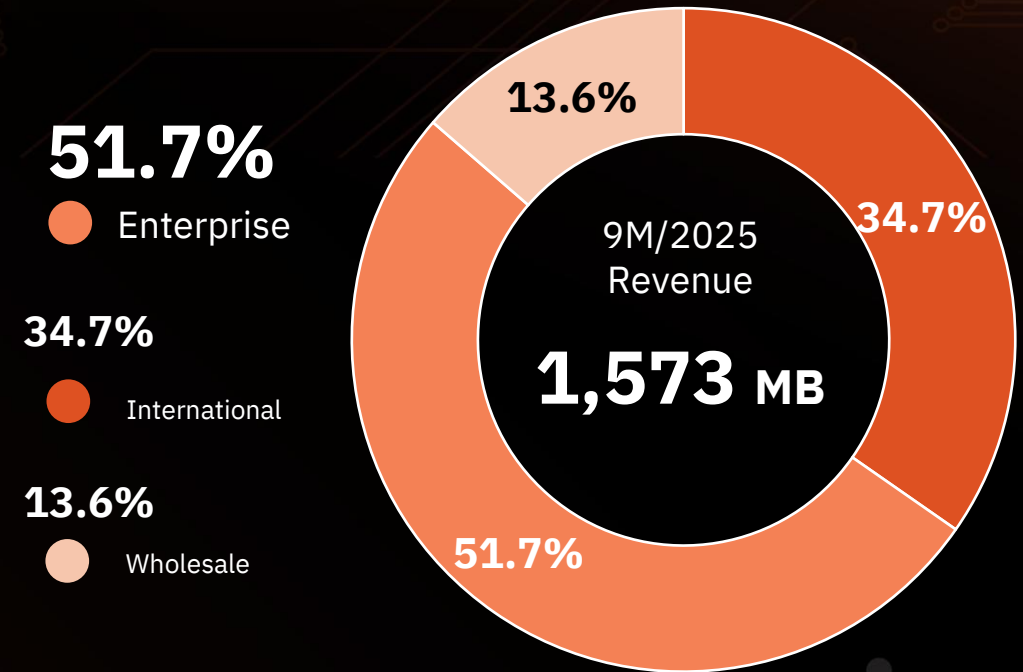
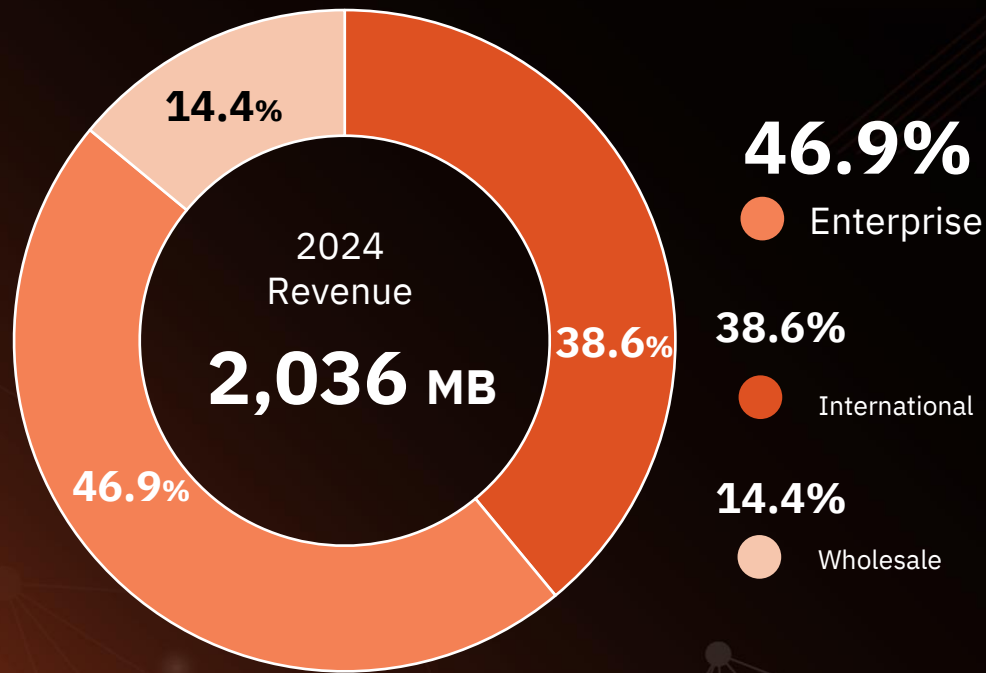
## Q3/2025 Total Revenue slightly down

- QoQ decreased by 3.9% and YoY by 1.4%, following a slowdown in connectivity service, specially from international clients due to the Cross-border tension in Q3/2025.
- The **Thailand market remained the key** revenue contributor.

**9M/2025 Total Revenue** rose 2.1% YoY, supported by continued growth in connectivity services from domestic

# REVENUE MIXED

Well balance of operating revenue from sales and services mixed by client type:  
International , domestic enterprise and wholesales

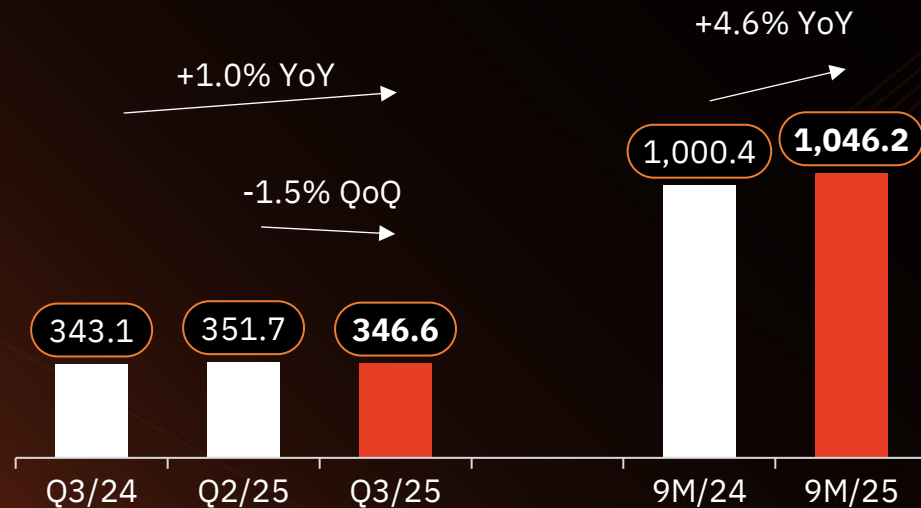


Revenue mix in 9M/2025 showed a gradual shift toward domestic enterprise clients, whose contribution rose from 46.9% to 51.7%, extending its lead over the international segment, which declined from 38.6% to 34.7%. The wholesale segment decline from 14.4% to 13.6%, continuing to play a supportive role in maintaining a well-balanced revenue portfolio.

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# Operating Cost and Expenses

## Cost of services and sales (COSS)

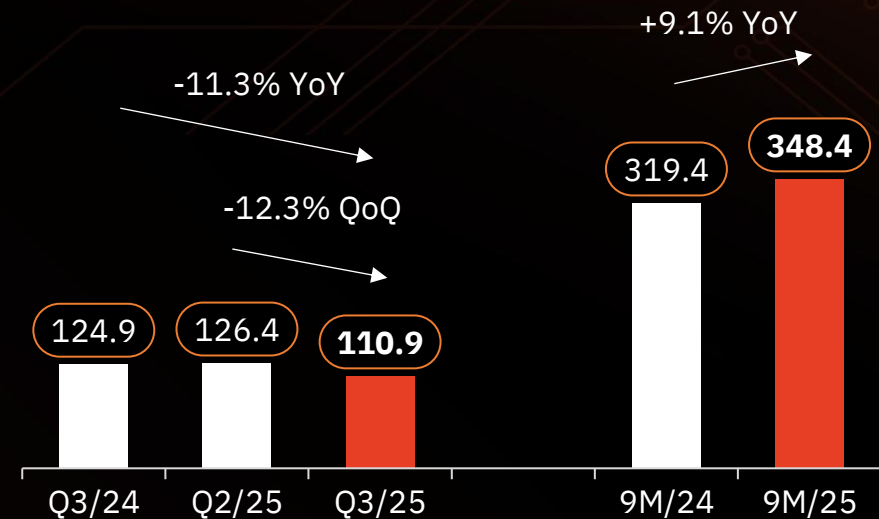


**Q3/2025**, down QoQ, mainly from lower cost of connectivity service, especially international leased line rentals.

The COSS increase YoY, primarily driven by higher network depreciation expenses from capitalised assets

**9M/2025**, up YoY due to increased employee-related costs, network depreciation expenses from capitalised assets, and other expenses supporting ICT equipment sales.

## Service exp. & Admin. (SG&A)

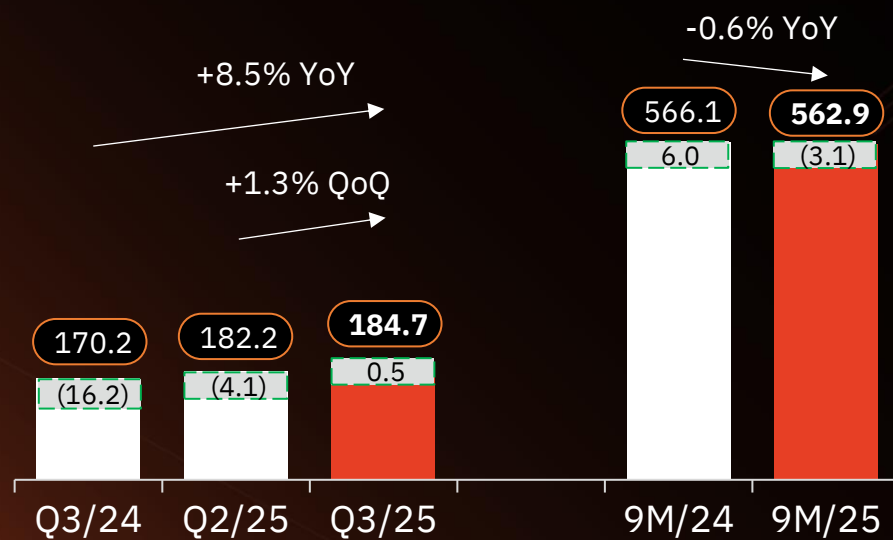


**Q3/2025**, dropped YoY and QoQ, primarily from foreign exchange (FX) loss and expenses from marketing activities.

**9M/2025**, rose YoY, mainly attributed to higher marketing and employee-related costs, provisions for doubtful accounts and professional fees.

# PROFITABILITY

## EBITDA

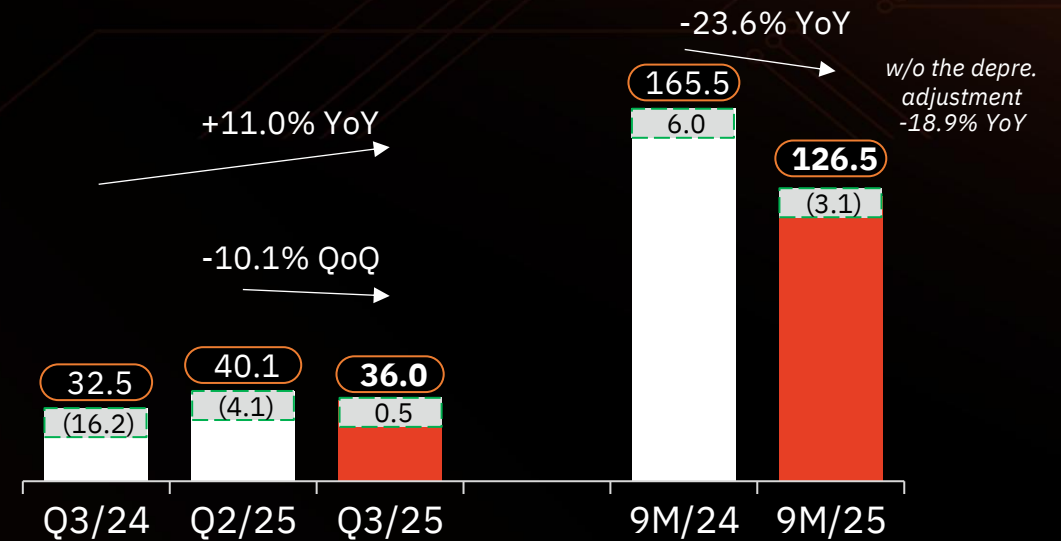


FX Gain (Loss)

**Q3/2025:** YoY and QoQ increase mainly attributed to lower SG&A in percentage to revenue and FX gain in this quarter compared to loss in the previous quarter and the previous year.

**9M/2025:** decline YoY pressured by higher costs and an FX loss versus a strong FX gain and gain from depreciation adjustment in the previous year.

## Net Profit



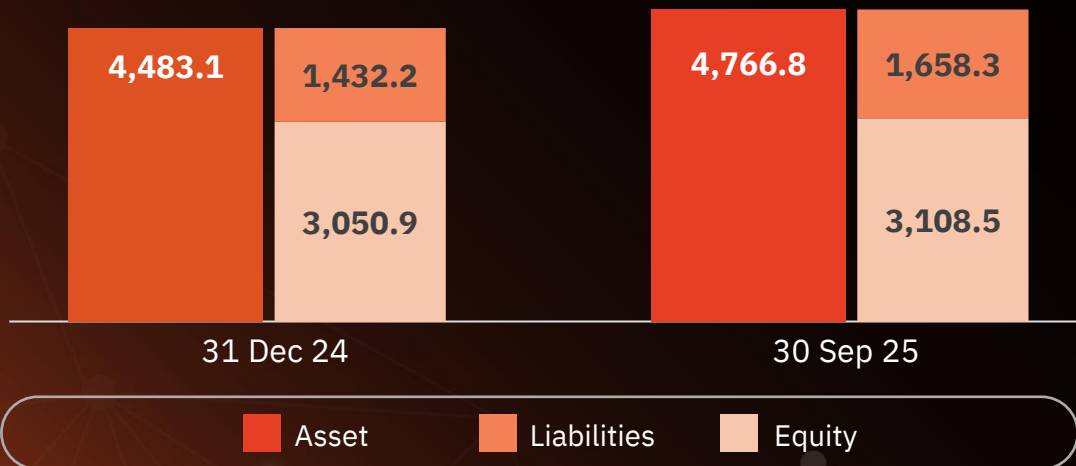
w/o the depre. adjustment  
-18.9% YoY

**Q3/2025 :** increase YoY mainly due to lower SG&A expenses. The QoQ decline due to the increase in financial cost and corporate TAX.

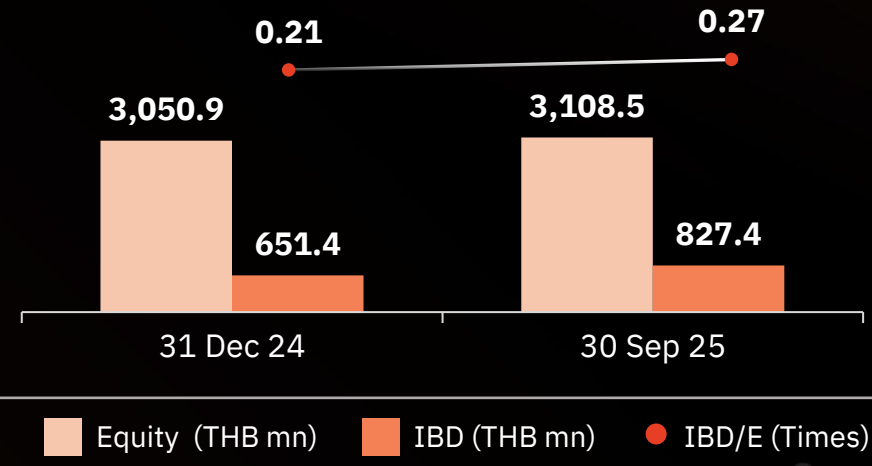
**9M/2025 :** decline YoY by same reasons that explain in the EBITDA.

# STRONG FINANCIAL POSITION AND HIGH RETURNS

Financial Position (THB mn)

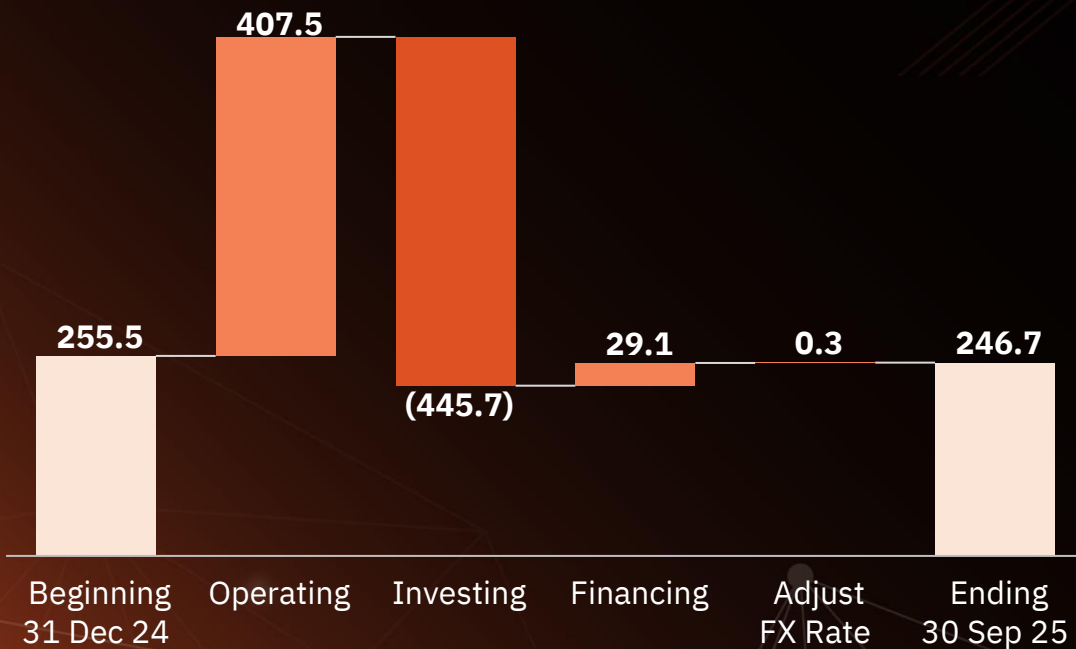


Interest Bearing Debt To Equity (IBD/E) (Times)

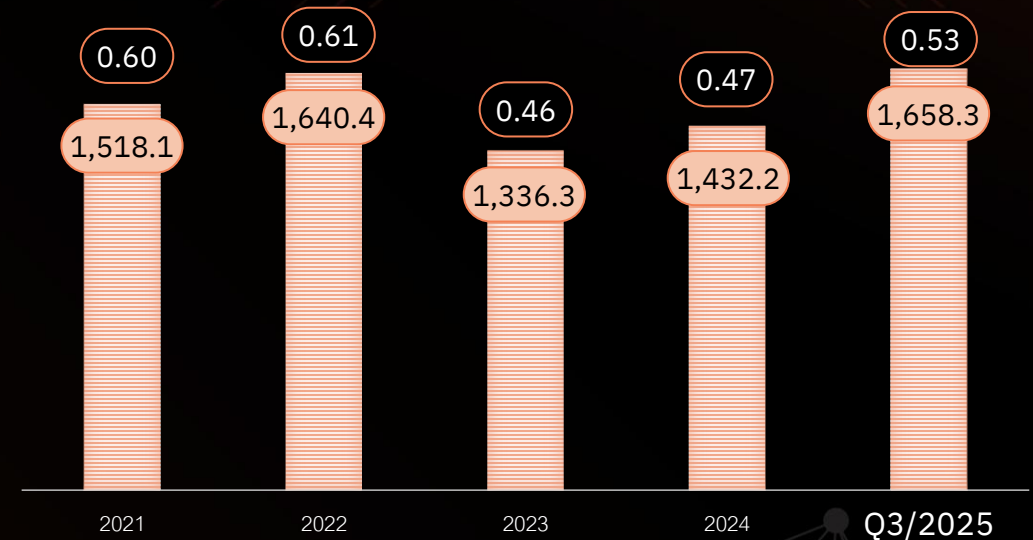


# CASH FLOW AND DEBT MATURITY PROFILE

Cash Flow Management 9M/2025



Debt Maturity Profile (at the ending period)



Total Liabilities
  D/E Ratio (times)



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## 2025 OUTLOOK & PRIORITIES



### Strengthening Enterprise Solutions

SYMC will deepen its enterprise portfolio with high-performance connectivity, cloud integration, and cybersecurity services to accelerate digital transformation for domestic and international clients.



### Capitalizing on Regional Growth

Leveraging Thailand's position as a digital hub, SYMC will expand partnerships and capacity to serve hyperscalers and OTT platforms through robust terrestrial and submarine cable systems.



### Enhancing network Infrastructure

Ongoing upgrades will enhance reliability and capacity for leased lines, cloud connectivity, and international gateways, supporting growing demand from enterprises and hyperscalers.



### Driving Sustainable Growth

Political uncertainty and Thailand-Cambodia tensions remain under close watch. Direct impact is limited, and SYMC continues to prioritize operational resilience and risk mitigation.

## 2025 GUIDANCE



### REVENUE

Low to mid single digit growth

**Key drivers** : Stable to slightly positive YoY, supported by domestic connectivity continued demand for domestic enterprise connectivity.

**Risk factors** :International connectivity revenue will stay under pressure due to the prolonged Thailand-Cambodia border closure and cautious enterprise spending



### EBITDA & NET PROFIT

EBITDA : Single digit growth  
NET PROFIT : Lower growth

Risk factors:

- Softer demand from Global Business
- Loss impact from TH-CAM
- Higher operating costs on YoY

### CAPEX

Capex Spending estimate  
**25-30% of Revenue**

**Focus Areas:**

Pre-planned infrastructure spending and upgrade to support readiness for demand from Hyperscalers and DC readiness (in 2026-2027)



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