

Environmental Management Policy

Symphony Communication Public Company Limited

(Revised Edition 2023)

(Approved by the resolution of the Board of Directors' Meeting No. 6/2023 held on 18 December 2023 and takes effect from 18 December 2023 onwards.)

Environmental Management Policy

1. Significance

Symphony Communication Public Company Limited (hereinafter referred to as “**the Company**”) recognizes that its business operations may have potential impacts on the environment. Accordingly, the Company is committed to conducting its business with environmental responsibility in all operational processes, emphasizing efficient resource utilization, prevention and mitigation of environmental impacts, and fostering sustainability for the organization, society, and the environment as a whole.

2. Objective

This Environmental Management Policy has been established to serve as a framework and guideline for the Company’s business operations to ensure environmental responsibility. It aims to minimize and prevent potential environmental impacts arising from the Company’s activities while promoting continuous improvement and development toward environmental sustainability.

3. Scope

This Environmental Management Policy shall apply to all operations of the Company. All levels of personnel are required to strictly adhere to this Policy to ensure consistent practices aligned with the Company’s environmental objectives and sustainability goals.

4. Definitions

Personnel	refer to	the Company’s directors, executives, and employees, including consultants, representatives, authorized persons, workers, or any other individuals who perform work on behalf of or act in the name of the Company.
Stakeholder	refers to	any person, group of persons, or legal entity that is directly or indirectly affected by the Company’s business operations, or that has any interest in the business operations of the Company, or that has influence over person or entity in a manner that may impact the business operations of the Company. Stakeholders include, but are not limited to, employees, customers, suppliers, business partners, shareholders, investors, creditors, competitors, government agencies, regulatory authorities, as well as communities and society at large.
Climate change	refers to	the alteration of global or regional climate patterns, primarily resulting from increased concentrations of carbon dioxide in the atmosphere caused by the combustion of fossil fuels.

Circular economy	refers to	a model of production and consumption that emphasizes the reuse, refurbishment, and recycling of materials and resources to maximize their efficiency and value. It aims to address the challenges of excessive resource consumption resulting from global population growth and inadequate waste management.
Value chain	refers to	the full range of processes and activities undertaken by an organization to create and deliver products or services to customers or end consumers, encompassing stages from design, sourcing of raw materials, and production to sales and marketing, after-sales services, and end-of-life management. Each stage of the value chain contributes to value creation for products or services and enables the organization to identify strengths and areas for improvement, thereby enhancing competitive advantage.
Supply chain	refers to	the network of relationships between the Company and its business partners involved in the production and delivery of goods. It illustrates the sequential processes through which products are acquired, from the sourcing of raw materials, manufacturing, and transportation to the final delivery of goods or services to customers.

5. Practical Guidelines

- 5.1 The Company conducts its business with a strong commitment to minimizing environmental impacts and adapting to climate change. It emphasizes environmental conservation and the sustainable use of natural resources and energy through the promotion of eco-efficiency and circular economy principles, waste and emission reduction, both direct and indirect greenhouse gas mitigation, efficient supply chain management, as well as environmentally friendly sourcing and service delivery.
- 5.2 The Company strictly complies with all applicable environmental laws, regulations, policies, and standards, and cooperates with international agreements and initiatives aimed at preventing and mitigating environmental impacts.
- 5.3 The Company regularly assesses and monitors its environmental performance and promptly responds to any environmental impacts arising from its operations in an appropriate and responsible manner.
- 5.4 The Company fosters environmental responsibility among its employees through training programs, knowledge sharing, and various activities that encourage participation in proposing ideas and initiatives for environmental and energy conservation. Employees are also encouraged to use natural resources and energy efficiently and responsibly.

- 5.5 The Company strives to enhance awareness and understanding among all stakeholders regarding environmental, natural resources, and energy conservation. It also supports and collaborates in publicizing environmental initiatives undertaken by government agencies, private organizations, and the general public to promote sustainable environmental development.
- 5.6 The Company supports, promotes, and collaborates with stakeholders across the value chain, as well as with relevant organizations, to drive effective and sustainable environmental and climate change management initiatives.

6. Other Related Policies and Regulations

The Company's personnel are encouraged to study and understand this Policy in conjunction with the Company's other policies as follows:

- Corporate Governance Policy
- Sustainable Development Policy

7. Policy Communication and Dissemination

The Company ensures that its Environmental Management Policy and related practices are effectively communicated to all levels of personnel to foster understanding and proper implementation. In addition, the Company disseminates this policy and its practices to relevant stakeholders and the general public through various communication channels, with the aim of promoting awareness and collaboration in advancing sustainable environmental practices.

8. Policy Review and Revision

The Company shall regularly review its Environmental Management Policy and revise as necessary to ensure that its implementation remains effective, appropriate, and aligned with changes in applicable laws, regulations, environmental standards, business conditions, and evolving environmental circumstances.