Criteria for Shareholders to Propose Agenda Items for the Annual General Meeting of Shareholders ("AGM") and Nominate Candidates for Election as Company Directors

Symphony Communication Public Company Limited ("**the Company**") recognizes the importance of shareholders' rights and promotes the equitable treatment of all shareholders. In accordance with the good corporate governance principles, the Company provides shareholders with the opportunity to propose agenda items and nominate candidates for consideration for election as Company directors in advance of the 2027 AGM.

To ensure clear and transparent procedures for considering such proposals and nominations, the Company has established the following criteria for shareholders to propose agenda items for the AGM and nominate candidates for consideration for election as Company directors:

1. Qualifications of Shareholder

A shareholder wishing to propose agenda items for the AGM and/or nominate candidates for consideration for election as Company directors must meet all of the following qualifications:

1.1 Be shareholder of the Company, either individually or collectively.

1.2 Hold shares with voting rights, either individually or collectively, representing not less than five percent (5%) of the Company's total issued shares as of the date of submission of the proposed agenda item and/or nomination of a candidate for consideration for election as Company director.

1.3 Have continuously held shares in the proportion specified in Clause 1.2 for at least six (6) months, from the date of acquisition of the shares to the date of submission of the proposed agenda item and/or nomination of a candidate for consideration for election as Company director.

1.4 Have continuously held shares in the proportion specified in Clause 1.2 for at least six (6) months, from the date of acquisition of the shares to the date on which the shareholders entitled to attend the AGM are determined ("**Record Date**").

1.5 Provide complete and valid documentary evidence of shareholding and identification documents.

2. Procedures for Shareholder

2.1 Proposing Agenda Items for the AGM

2.1.1 Shareholders who meet all the qualifications specified in Clause 1 must complete the **"Proposal of Agenda Items for the Annual General Meeting of Shareholders Form" (Form AGM 1)** as follows:

- One Form AGM 1 shall be completed for each proposed agenda item.
- Where several shareholders jointly propose an agenda item, one (1) shareholder shall complete and sign Form AGM 1, while each of the remaining shareholders must provide their details and signature on the continuation sheet.

2.1.2 The following supporting documents must be submitted together with Form AGM 1:

- Evidence of shareholding, such as a certificate issued by a securities company or documentary evidence issued by Thailand Securities Depository Co., Ltd. (TSD).
- Shareholder identification documents, as specified below:

  For individual shareholder

  A certified true copy of the shareholder's valid national identification card, government official identification card, driving license, passport or alien identification card must be provided. If the shareholder has changed their title, first name or surname, supporting evidence of such change must also be submitted, with every page signed to certify it as a true copy.

  For juristic shareholder

  - A copy of the corporate registration certificate issued within the preceding three (3) months, certified as a true copy by the authorized signatory of the juristic person; **and**
  - A certified true copy of the authorized signatory's valid national identification card, government official identification card, driving license, passport or alien identification card. If the authorized signatory has changed their title, first name or surname, supporting evidence of such change must also be submitted, with every page signed to certify it as a true copy.

The Board of Directors and/or the Company Secretary reserve the right to contact shareholders to request additional information.

2.2 Nominating Candidates for Consideration for Election as Company Directors

2.2.1 Shareholders who meet all the qualifications specified in Clause 1 must complete the **"Nomination of Candidate for Election as Company Director Form" (Form AGM 2)** as follows:

- One Form AGM 2 must be completed for each candidate nominated for consideration for election as a director.
- Where several shareholders jointly nominate a candidate for consideration for election as a director, one (1) shareholder must complete and sign Form AGM 2, while each of the remaining shareholders must provide their details and signature on the continuation sheet.

2.2.2 The following supporting documents must be submitted together with Form AGM 2:

- Evidence of shareholding, such as a certificate issued by a securities company or documentary evidence issued by Thailand Securities Depository Co., Ltd. (TSD).
- Shareholder identification documents, as specified below:

For individual shareholder

A copy of the shareholder's valid national identification card, government official identification card, driving license, passport or alien identification card, signed by the shareholder to certify it as a true copy. If the shareholder has changed their title, first name or surname, supporting evidence of such change must also be submitted, with every page signed to certify it as a true copy.

For juristic shareholder

- A copy of the corporate registration certificate issued within the preceding three (3) months, certified as a true copy by the authorized signatory of the juristic person; **and**
- A copy of the authorized signatory's valid national identification card, government official identification card, driving license, passport or alien identification card, signed by the authorized signatory to certify it as a true copy. If the authorized signatory has changed their title, first name or surname, supporting evidence of such change must also be submitted, with every page signed to certify it as a true copy.

2.2.3 Each candidate nominated for consideration for election as a director must complete the **"Information of Candidates Nominated for Election as Directors Form" (Form AGM 2-1)** and submit one (1) set of supporting documents per candidate, comprising copies of their national identification card, passport (for foreign nationals), house registration document, educational qualifications, employment history and any other necessary documents. Every page of the supporting documents must be signed by the candidate to certify it as a true copy.

The Board of Directors and/or the Company Secretary reserve the right to contact shareholders and/or candidates nominated for consideration for election as Company directors to request additional information.

3. Contact Channel and Submission Period

Shareholders may propose agenda items for the AGM and/or nominate candidates for consideration for election as Company directors by submitting complete and valid documents as specified in Clause 2 during the period from **19 October 2026 to 30 December 2026** via email: atchara.a@symphony.net.th or to the following address:

Company Secretary Department
Symphony Communication Public Company Limited
Suntowers Building B, 36th Floor
No. 123, Vibhavadee Rangsit Road, Chomphon Sub-District, Chatuchak District
Bangkok 10900

4. Procedures upon Receipt of Shareholder Submissions

4.1 Proposing agenda items for the AGM

(1) The Company Secretary will conduct a preliminary review of the proposed items and, if deemed appropriate, submit them to the Board of Directors for consideration by February 2027.

(2) If the Board of Directors considers it appropriate to include a proposed item in the agenda of the Annual General Meeting of Shareholders, the Company will include the item in the notice of the meeting and indicate that it was proposed by a shareholder.

(3) If the Board of Directors considers it inappropriate to include a proposed item in the meeting agenda, the Company will inform shareholders at the shareholders' meeting, together with the reasons for declining to include the item.

4.2 Nominating Candidates for Consideration for Election as Company Directors

(1) The Company Secretary will conduct a preliminary review of the nominations and, if deemed appropriate, submit them to the Nomination, Compensation, Corporate Governance and Sustainability Committee for consideration.

(2) The Nomination, Compensation, Corporate Governance and Sustainability Committee will review the information of the nominated candidates when considering candidates to fill vacant director positions or replace directors retiring by rotation, in accordance with the Company's nomination procedures. The Committee will then submit its recommendations to the Board of Directors.

(3) The Board of Directors will consider the names and qualifications of the nominated candidates. If a candidate is deemed suitably qualified, the Company will submit the candidate's name to the shareholders' meeting for election.

(4) If, after considering the names and qualifications of the nominated candidates, the Board of Directors determines that a candidate is not suitably qualified, the Company will inform shareholders at the shareholders' meeting, together with the reasons for its decision.

If, upon reviewing the shareholder register as of the Record Date for determining shareholders entitled to attend the AGM (in accordance with the shareholder qualification specified in Clause 1.4), the Company finds that the shareholder or shareholders specified in Clause 1.1 do not hold the required proportion of shares specified in Clause 1.2, the Company reserves the right not to consider their proposed agenda items and/or submit their nominated candidates to the AGM for consideration, even if such agenda items and/or nominations have already been included in the meeting agenda.

5. Consideration by the Board of Directors

5.1 Matters that will not be included in the agenda of the AGM

(1) Matters proposed by shareholders who do not meet the qualifications specified in Clause 1.

(2) Matters that contravene the laws, notifications, rules or regulations of government agencies or authorities governing the Company, or that are inconsistent with the Company's objectives, Articles of Association, resolutions of shareholders' meetings or good corporate governance principles.

(3) Matters intended to solely benefit a particular individual or group of individuals.

(4) Matters on which the Company has already taken action.

(5) Matters beyond the scope of the Company's authority.

(6) Matters that are not beneficial to the Company's operations and/or any other matters that the Board of Directors considers unnecessary to include in the meeting agenda, provided that the Board has reasonable grounds for its decision and can explain those grounds clearly to shareholders.

(7) Matters for which the information provided by shareholders is incomplete, incorrect, inconsistent with the facts or ambiguous, or where the shareholders cannot be contacted.

Any matter to be included in the meeting agenda must be approved by a resolution of the Board of Directors.

5.2 Qualifications of Candidates Nominated for Consideration for Election as Company Directors

(1) Be a natural person.

(2) Be at least 20 years of age and no older than 75 years of age on the date on which the shareholders' meeting resolves to appoint the candidate.

(3) Possess all required qualifications and have no prohibited characteristics or characteristics indicating a lack of suitability to be entrusted with the management of a publicly held company under the laws governing public limited companies, securities and exchange, telecommunications business operations and other applicable laws, as well as the notifications or criteria prescribed by the Securities and Exchange Commission.

(4) Possess knowledge, competence, expertise and experience that would be of substantial benefit to the Company, together with a strong sense of responsibility, leadership, a broad vision and a positive attitude towards the organization.

(5) Be capable of performing the duties of a director responsibly, with due care, prudence, honesty and integrity, in accordance with the principles of fiduciary duties; be willing and prepared to perform assigned duties to the best of their ability; be able to devote sufficient time to fulfilling their responsibilities; and be able to attend Board meetings regularly.

(6) Have a record of good conduct and a sound employment history, demonstrate honesty, integrity and high moral and ethical standards, and be well regarded in society.

(7) Be in good physical and mental health, demonstrate maturity and emotional stability, and be a good listener.

(8) Be forthright and capable of independently performing their duties, raising questions, expressing opinions, articulating their vision and exercising judgement in making decisions. The candidate must also be free to challenge the actions of other directors or management when there are differing views on matters affecting the best interests of the Company, its shareholders and stakeholders.

(9) Hold directorships in no more than three (3) other listed companies in Thailand.

(10) Not engage in a business of the same nature as, and in competition with, the business of the Company or its subsidiaries; nor be a partner in a partnership, a director involved in management, an employee, a staff member or a consultant receiving a regular salary, or hold more than one percent (1%) of the total voting

shares, in another company operating a business of the same nature as, and in material competition with, the business of the Company or its subsidiaries, whether for their own benefit or for the benefit of another person.

(11) Have no conflicts of interest with the Company.

(12) Never have been convicted by a competent authority under Thai or foreign laws governing securities and exchange, public limited companies, financial institution businesses, life insurance, non-life insurance, anti-money laundering or other laws relating to financial businesses of a similar nature, in respect of offences involving unfair securities trading practices or management involving deception, fraud or corruption.

Candidates nominated for consideration for election as independent directors of the Company must also meet all independent director qualifications prescribed by the Company, consistent with the notifications of the Capital Market Supervisory Board.

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